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| **General Questions** | | |
| No | Question | Answer |
| 1 | According to the technical specification for all lots, ***section*** ***6,*** the contractor is required to meet the Quality management requirements set forth in ISO/IEC 17025 Standards.  Taking into consideration that the standard ISO/IEC17025 is for the competence of testing and calibration laboratories, we kindly ask you to remove this condition from tender requirements | The standard ISO/IEC17025 cannot be removed, it is essential for the radioactive sources dedicated for calibration and efficiency.  Otherwise it can be removed for equipment, if it fulfills the following:-  1-Gurantee of full after sale maintenance.  2-The Supply of equipment must be from Trusted International well known companies supported by all manuals and procedures and the all required certificates. |
| 2 | In Annex 1: The special conditions, ***article*** ***16***, at the delivery the contractor is obliged to provide the **“Conformity Certificates of the Nuclear Regulatory Authorities of Iraq”**.  Please specify if the mentioned certificate has to be provided for all equipment, or just for the radiological equipment.  In the meantime, please specify if the Certificate of conformity /  Declaration of conformity issued by the country of origin of the manufacturer will be accepted. | Yes, only for radiological equipment.  Yes, the Certificate of conformity /Declaration of conformity issued by the country of origin of the manufacturer will be accepted. |
| 3 | In the Instructions to Tenderers, point 1.3, the terms of delivery are **DDP, (Delivered duty paid) at Al-Tuwaitha, Iraq**.  According to our information, in some countries for satisfying the terms of delivery DDP, supplier should be registered in the national customs system. Please inform us, if it will be possible to change the terms of delivery to ***DAP, (Delivered at place). Iraq*** | No, The term of delivery cannot be changed, it must be (Delivered Duty Paid) at Al-Tuwaitha, Iraq.  Iraq will help to get the equipment out of customs at Baghdad airport free of charge |
| 4 | Please inform us if for the import and custom clearance of the reagents, chromatograph resins and medical equipment in Iraq is required any license/authorization | Only radioactive sources need license authorization from the Iraqi Radioactive Sources Regulatory Authority (ARSRA). |
| 5 | Please inform us if at the customs clearance procedure is acceptable to be provided the certificate of conformity / Declaration of conformity issued by the country of origin of the manufacturer | It is acceptable to provide the certificate of conformity / Declaration of conformity issued by the country of origin of the manufacturer. |
| 6 | According to Technical specification, point 11, the training has to be performed on site. Please inform us if it will be acceptable to make the training outside of Iraq and a short familiarization on site | Installation and training of sophisticated and delicate equipment must definitely be done on site. Otherwise it will be acceptable to make the training outside of Iraq and a short familiarization on site for less sensitive equipment. |
| 7 | Could you tell us where the training place would be? It is mandatory to do it at the delivery site? Could we offer the training in Spain as well as the tests, before sending the mobile laboratory to Iraq? In that case it could be accepted? | The Training should takes place at the factory of the origin or the country of origin strictly under supervision of their experts only.  But installation and training of some dedicated delicate and critical equipment must be done at site and under supervision of the manufactures experts. |
| 8 | In which bank do we have to give the tender guarantee? Do we have to do it physically? Can it be done from a Spanish bank? | As long as EFT can be done to your bank from overseas. |
| 9 | Is the payment made in Euros? If not which currency would be used? | Euro. |
| 10 | Shall the user and maintenance manuals deliver in English or Arabic? | English is quite acceptable. |
| 11 | According to the Instructions to Tenderers, in the point ***18.6 Award criteria*** is mentioned as follows:  **“The sole award criterion will be the price. The contract will be awarded to the lowest compliant tender.”**  At the same time, in the document **Supply Contract Notice, p. 17** Award criteria is stipulated as below:  *“1.* Fulfilment of Technical Requirements (yes/no);  2 Acceptable commercial proposal (payment schedule, terms of delivery and payment, yes/no);  3. The lowest price (if meets award criteria 1 and 2 above)”.In this context, we kindly ask you to specify which award criteria will be applied in the current tender. | The award criteria in accordance to **Supply Contract Notice, p. 17** Award criteria will be applied:-   1. Fulfilment of Technical Requirements (yes/no);YES 2. Acceptable commercial proposal (payment schedule, terms of delivery and payment, yes/no); YES, Please refer to No.1 General Questions. 3. The lowest price (if meets award criteria 1 and 2 above) |
| 12 | 1. **In order to organize the training schedule, could you please precise if in the given project, at the training stage are the same people involved for training of the following items:**  * **Pos. 1.2. Flame/Graphite Atomic Absorption Spectrometer (AAS);** * **Pos.1.4. Gas Chromatograph;** * **Pos. 1.12. Inductively Coupled Plasma Optical Emission Spectrometer (ICP OES);** * **Pos. 2.1. Inductively Coupled Plasma mass Spectrometer (ICP MS).** | No, Different people will be assigned and responsible for each item. |
| 13 | 1. During the installation, start-up and further operation some of the items require special gases, namely:  1.1. EDXRF - Helium,  1.2. AAS - Acetylene, Air, Nitrous Oxide and Argon,  1.4. GC –Helium, Hydrogen, Air and Nitrogen,  1.12. ICP-OES – Argon,  2.1. ICP-MS – Argon.   Taking in consideration that supply of special gases usually requires license/authorization and normally suppliers of the laboratory equipment do not have such an authorization, we kindly ask you to confirm that the end user will provide the reducer and the gases, with the corresponding purity for the each type of the equipment. | Yes, All gases including reducers are available in Iraq for future refill. And the original bottles of gases must also be supplied. But bear in mind that some items ordered with their dedicated gas generators. Please check the technical specifications.  Also note that the certificate for some mixed gases must be supplied as it is needed for future refill. |
| 14 | 1. Position 1.8 ***“Automated ELISA Analyzer”,*** according to the technical specification in case “*If external PC is required, it must meet all recommended system requirements, at least:*  * *≥4 USB ports, LAN, PCI Express, DVD-Rom* * *CPU Intel Core i7 series Intel processor or better,* * *≥8Gb DDR4,* * *≥ 200 GB SSD,* * *professional version Windows OS,* * *word processor and spreadsheet,* * *keyboard, mouse, audio speakers,* * ***with 2 monitors FullHD 23” or better*** * *UPS sufficient to safely turn off the system* * *Certifications/Compliance: CE”*.   Taking in consideration that the system that we would like to offer is with the integrated PC and built in touch screen, please precise if in this case it will require additional two monitors? | Yes, no deviation from original specification. Yes That is ***with 2 monitors Full HD 23” or better .*** |
| 15 | If the equipment offered for delivery will meet the main technical specifications and perform the basic required functions but will not correspond to the minor characteristics not affecting the performance, can we count on admission to this tender? | The tender is considered as a Bible, so no deviation from the main technical specification is acceptable.  Frankly speaking, We cannot estimate what is the effect of the overall behavior will be if minor characteristics is changed or excluded from the main specification |
| 16 | Will it influence to the results of the tender if proposed equipment have some insignificant deviation from the required parameters, but the required functionality is provided? | The tender is considered as a Bible, so no deviation from the main technical specification is acceptable.  Frankly speaking, We cannot estimate what is the effect of the overall behavior will be if minor characteristics is changed or excluded from the main specification.  Simply , No general statement could be applied for all items, and each item must be considered individually.( i.e cannot be applied to the whole LOT). |
| 17 | Would it be possible to provide information about existing sanctions on Iraq in connection with existing military operations? | No existing sanction on Iraq  Sanctions on Iraq have been lifted since 2010. |
| 18 | Who will perform accreditation of the Mobile Lab on the territory of Iraq? According to international rules usually accreditation is made by end user. | Yes accreditation will be made by end user in Iraq |
| 19 | Please, specify terms of payment. | Payment terms must be specified by tenderer in their financial proposal with payment schedule. |
| 20 | Tender guarantee  " the amount of tender guarantee is indefinite can you explain it please if we will submit all lots of the tender  " . This guarantee will be called upon if the tenderer does not fulfil all obligations stated in its tender. The tender guarantee, will be required EUR 30.000 as for each lot, and EUR 30.000 for all lots if tenderer proposing for more than one lot. | The EUR 30.000 tender guarantee is required for each proposal, it does not matter if proposal is applied for 1 lot or for all lots then tender guarantee will be EUR 30.000. |
| 21 | Also about the attached file for guarantee After discussions with the bank they told we cannot provide your format sign from our side, and we will issue the  guarantee just with our form . | If you bank has own form, it is acceptable. |
| 22 | The file "137909\_prefinanceguarantee\_en\_06062017" provide this document  after contract sign or with submitting the tender. | With proposal, not later. |

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| **Technical questions** | | | | |
| Lot | Position | No | Question | Answer |
| 1 | 1.2 | 1 | **Flame/Graphite Atomic Absorption Spectrometer (AAS)**  “Flame technique: all-titanium burner” is required.   Please precise if “Burner constructed from Incoloy alloy with Teflon base for corrosion resistance” is acceptable.  This parameter improves the robustness of the system and it does not affect the performance of the equipment. | Only all titanium burners are acceptable as it can withstand high temperatures up to 1200ºF.  Burner constructed from Incoloy alloy with Teflon base for corrosion resistance” is **NOT** acceptable. |
| 1 | 1.3 | 1 | **Ion Chromatograph**  “Cell volume 1.0 µl or better” is required.  Please precise if “Cell volume 0.5 µl” is acceptable.  This parameter does not affect the measurement performance. | “Cell volume 0.5 µl” is acceptable. |
| 1 | 1.3 | 2 | **Ion Chromatograph**  “Capacity: 100 vials 1.5 ml or better” is required.  Please precise if “Capacity: 96 vials 1.5 ml” is acceptable.  This parameter do not affect the measurement performance. | “Capacity: 96 vials 1.5 ml” is acceptable. |
|  | 1.5 | 1 | **Computer Assisted Sperm Analyzer**  Taking in consideration that for the testing parameters of the semen according to WHO: 5th edition testing criteria, **is not necessary a superior microscope with the advanced technical parameters.**  Therefore, we would like to clarify, if it will be acceptable microscope with the following parameters, which fully meets the testing criteria for semen:  Microscope with Led illumination + Blue filter 45 mm.   * Phase contrast condenser AN 0,9 * Mechanical stage C-SR2S * Revolver for 6 objetives * Trinocular F C-TF * Oculars CFI 10X (x2) * TV tube 1x * C-MOUNT adapter * GIF filter, 45 MM (GREEN) * Vinyl cover * Immersion oil   Centering telescope with Bertrand lens for condenser phase rings alignment.   * CFI achromatic objective A.N. 0,80 W.D. 0,3 mm. 60mm parfocal distance, 25 mm mount. * CFI Achromatic objective LWD 20x A A.N. 0,4 W.D. 3,9mm. 60mm parfocal distance, 25mm mount. * (phase contrast) 10x DL CFI achromatic objective A.A.N. 0,25 W.D. 7,0mm. Ph1. 60mm parfocal distance, 25mm mount. | Yes, it will be acceptable for a microscope with the mentioned parameters, fully meets the testing criteria for semen. |
| 1 | 1.6 | 1 | **Nucleic Acid Analyzer**  In the tender specification is requested “Bandwidth: < 2.5 nm”.  Please inform us if it will be acceptable “the bandwidth – 2.9 nm”. | It will not be acceptable to change “the bandwidth to – 2.9 nm. |
| 1 | 1.6 | 2 | **Nucleic Acid Analyzer**  In the specification is indicated “precision: < 0.5% at 1 OD; < 1.0% at 2 OD”,  please inform us if it will be acceptable “precision: 0 to 2.0 OD + 1% + 0.010 / 2.0 to 2.5 OD + 3% + 0.010”. | Yes, It will be acceptable to change to “precision: 0 to 2.0 OD + 1% + 0.010 / 2.0 to 2.5 OD + 3% + 0.010”. |
| 1 | 1.7 | 1 | **Personal Air Sampler**  According to the tender specifications, there are requested filters for 1000 measurements.  In this regards, to be sure that these filters will fit your needs, please precise if there is any specific method/standard you are sampling according to?  Also, please precise if there are any specific details regarding the filters or air particles you are sampling for? | It will be used for Radon measurement, environmental monitoring and Radiation monitoring. |
| 1 | 1.9 | 1 | **Soil Grinder**  In the tender specifications are requested a soil grinder with a Cross beater mill and at least 5 sieves with sizes from 0.12 to 10 mm.  In this regards, please inform us if it is acceptable a soil grinder based on other functional principle neither cross beater mill, with 5 sieves (4.75mm, 2mm, 0.5mm). | No, it is not acceptable  . |
| 1 | 1.9 | 2 | **Soil Grinder**  As accessories for this position are requested 6 Separate Infrared lamp 300-400W for sample drying.  In this regards, please precise if it is acceptable to omit these lamps in case that the soil grinder, which we intend to offer, already has its own mechanism of sample drying? | No, it is not acceptable because of the following:  Distance from the sample and losing control of temperature. Low Level Concentration is our main concern. |
| 1 | 1.10 | 1 | **Stainless Steel Sieve (125 MM) with Collector**  In the tender specification are requested at least 10 different sieves with diameter 400 or 450 mm and a particle size from 0.025 to 125 mm.  In this regard, please inform us if will be acceptable *10 sieves with diameter 300 or 305 mm and a particle size from 0.025 to 100 mm*. | No, it is not acceptable to change the range as we are into low concentration for best homogeneity. |
| 2 | 2.1 | 1 | **Microwave Digestion System**  “Pressure measurement: Direct pressure monitor and control for vessels” is required.  Please precise if it necessary the pressure monitoring for all vessels or only 1 vessel is sufficient. | It is necessary to monitor the pressure for all vessels. |