| No. | Question | Answer |
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| 1 | What is your approach to IS maintenance after finishing implementation process? This will be some separate Support Agreement? | The IS maintenance after commissioning is out of the scope of the project. A separate agreement may follow. |
| 2 | Who is responsible for providing all communications? | The question is not clear.In various countries there exits various internet providers. |
| 3 | Who provides selection, installation on a container of GPS-receivers /transmitters? | In principle the selection of GPS receivers/transmitters is part of the project. The devices should be installed on the container after sealing so that they could be detached and reused. The installation is to be performed by authorized personnel according to an instructionHowever, for the purposes of the project a mobile phone application may be the optimal tracing tool since the information will have to come from the officials escorting the convoy.The beneficiary countries will define if the vehicles and containers will be available for GPS tracing.The bid should therefore consider both or any preferable option. |
| 4 | How will the procedure for purchasing the necessary equipment be determined? | It will be part of the contract as described in the lots. A local partner may be subcontracted for the purchase of equipment or such an organization may be engaged in partnership for the purposes of preparation of the Tender bid  |
| 5 | 'The content of each report should be agreed with the participating countries.’ who's in charge of the coordination? | ISTC  |
| 6 | Who will conduct training for users (there are different sites)? | The training of personnel to operate the system is part of the project scope. It should be conducted at the site of the hosting organization – the National Nuclear Regulator (NNR) in Pretoria, Republic South Africa or elsewhere, at a mutually agreed site, e.g. at SADC headquarters |
| 7 | Who provides organizational and technical support for integration with RAIS/NDR? | RAIS is an IAEA system. All information related to the system is accessible on the site of IAEA. The National Dose Register (NDR) of the Republic of South Africa is an application of RAIS and is relate to radiation protection of workers. Integration with NDR is not required.The question about technical support in that sense is not clear. |
| 8 | What to do with it? - 'The supplier shall submit a quality system certificate in accordance with ISO 9001:2015 or compatible, covering the type of activity to be carried out under the project. For this project, the Supplier must prepare a quality plan in accordance with ISO 10005? | The ISO certificate demonstrates that the supplier has the qualification and procedures, ensuring that the work required will be performed in good quality and that all non-conformances will be solved in time. ISO 10005 prescribes the format and contents of a quality plan – organization, responsibilities, communication, inputs and outputs, deliverables, hold points, reviews, etc. It guarantees that the work will be performed according to the requirements and that the Client will receive a product that is meeting his expectations, as well as that the documentation provided will be complete and understandable. |
| 9 | How is the system operation and administration supported, including necessary changes (registration of new users, creation of new reports, etc.)??????????????? "2.5.4 Requirements for programming languages. The server part of the system should be implemented in the PHP programming language.To work with the database, the SQL query language must be used within the ANSI SQL-92 standard. This MySQL version is a minimal requirement that may be subject to further development in the future.” | The questions are not clear |
| 10 | Who will be a consultant on the part of the Customer (Master Data, Report Forms, WorkFlow regulations etc) ? | The hosting organization will be the NNR of RSA. The consultant will be ISTC |

3 апреля 2018 г., 16:31 пользователь Timour Mbmtgroup <mbmtgroup@gmail.com>

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| 1 | Please describe in detail "as is" situation with movement control of radioactive materials? | There exits no on-line control at present. |
| 2 | What amount of data (preliminary) is planned to be collected? | See item 2.3 of TS |
| 3 | How many mobile devices are planned to be purchased/owned project? | All acquired equipment will be handed over to the participating countries. Each of them should be provided with at least two sets of mobile devices needed to ensure one convoy of transport vehicles. The optimal number of devices will be defined by the participating countries but is not expected to exceed 5-6 per participating state. |
| 4 | Can you give us more information about IT devices (chips, RFID labels), which are labeled containers and it tools for IS will be necessary integrate with? read information from them? And also RAIS System which IS | The containers are marked and placarded or labelled according to the international conventions. Labelling is purely mechanical, integration with existing IT devices is not needed. |
| 5 | What you expect from the Proposal: Software Price, Hardware price & other equipment price for GPS trackers for example? | All kinds of relevant information and price quotations. |
| 6 | How many users (and at what level) should be trained? Where (Africa, Kazakhstan, Russia) this can be done? | TS, p. 3 (vi): A training programme, covering the above aspects as well as the number of trainees, should be prepared by the Supplier and approved by the participating countries. . The training should be conducted either at the site of the hosting organization – the National Nuclear Regulator (NNR) in Pretoria, Republic South Africa. or at SADC headquarters |
| 7 | Should we do a full hardware / software configuration "in box" or possible installation in the Data Center? | Both options are possible to be included in the respective lots of thebid. |
| 8 | The total duration of the project is up to 8 months, and the trial period is 6 months. These terms are parallel or not?.   | The terms are not parallel. Trial operation is after installation and training, i.e. after the 8 months period. |
| 9 | What kind of ISO 9001:2015 quality certificate do we need? What kind of guarantee does it imply? | The quality certificate guarantees that the supplier has developed and implemented rules ensuring that the work performed corresponds to international quality standards. The work to be performed under the project should be part of the certificate scope.A quality system certified according to ISO-compatible standards is also acceptable. |

| No. | Question | Answer |
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| 1 | Сколько мобильных устройств планируется приобрести/иметь на проекте? | See p. 3 above |
| 2 | Каким образом в настоящее время осуществляется контроль движения радиоактивных материалов? | See p. 1 above |
| 3 | Есть ли понимание идентификационных устройств (чипов, RFID меток), которыми маркируются контейнеры и возможностей для ИТ систем считать информацию с них? | See p. 4 above |
| 4 | Какой объем данных (предварительно) планируется собирать? | See p. 2 above |
| 5 | Есть ли понимание ИТ систем RAIS с которыми необходимо будет интегрироваться? | RAIS is an IAEA system. All information related to the system is accessible on the site of IAEA.  |
| 6 | Наш расчет должен включать в себя: стоимость ПО (сервер БД, сервер мобильных устройств МУ), лицензии на МУ) , оборудования на конфигурацию 1+ 5 пользователей и возможность расчета до 16пользователей, + работы по созданию и адаптацию правильно? Нужна ли отдельная информация по GPS трекерам? | See p. 5 above |
| 7 | Как планируется проект географически? В частности  какое количество пользователей (и какого уровня) должно быть обучено? Где по географии это можно сделать? | The information is given in TS. |
| 8 | Должны ли мы сделать полную аппаратно-программную конфигурацию (коробку) или возможна инсталляция в ЦОД? Пояснение: для облегчения процесса создания и внедрения может быть предложен вариант, когда сервер размещается у разработчика (подрядчика) системы в его ЦОД до момента ввода в промышленную эксплуатацию. Более того, определенное количество времени пром.эксплуатации Web сервер размещается в ЦОД подрядчика. Таким образом, заказчик некоторое время работает с ЦОД подрядчика. После этого, протестированное и готовое решение направляется заказчику и устанавливается в его офисе. Такой подход гарантирует своевременность и быстроту реагирования на любые ошибки, позволит быстро изменять | This is to be part of the proposal |
| 9 | Общий срок проекта до 8 месяцев, а испытательный – 6 месяцев.  Эти сроки параллельные или последовательные? | See p. 8 above |
| 10 | Какой именно сертификат качества ISO 9001:2015 от нас требуется?  Кого рода гарантию он предполагает? | See p. 9 above |